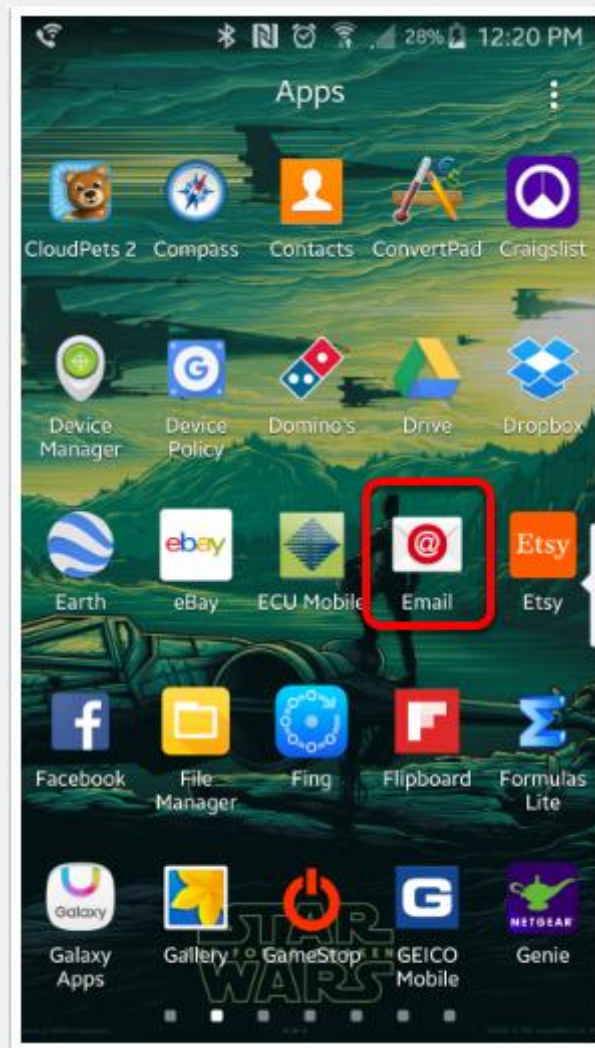


Android Email Setup for BTES

With Screenshots

1. From the Apps screen tap "Email"

Most Android phones have this default email app pre-installed. If you are using a different email app these steps should be similar but may vary from app to app



Android Email Setup for BTES

2. Enter your BTES email address and password in the boxes below then tap "Next"

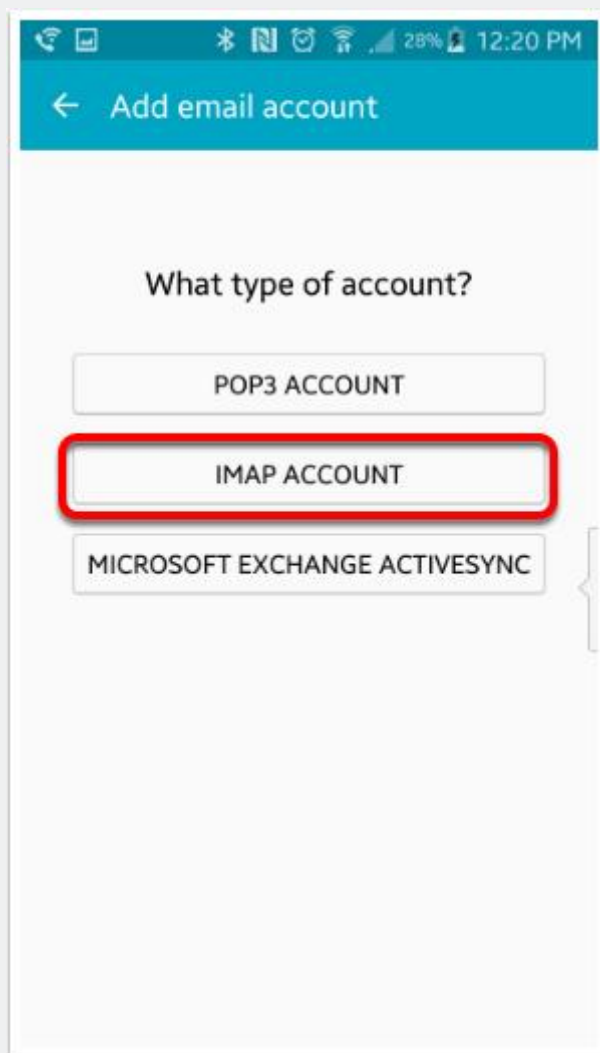
1. Your email address
2. Your email password
3. Tap "Next"

The screenshot shows the 'Email accounts' setup screen on an Android device. The status bar at the top indicates 28% battery and 12:19 PM. The screen title is 'Email accounts'. Below the title, there is a message: 'Select an existing account or add a new one in a few simple steps.' and a dropdown menu labeled 'Select existing account'. The main section is titled 'Enter sign-in details'. It contains two input fields: the first for the email address, which has 'youremail@btes.tv' entered, and the second for the password, which has four dots. A checkbox labeled 'Show password' is located below the password field. At the bottom of the screen, there are two buttons: 'MANUAL SETUP' and 'NEXT' with a right-pointing arrow. Red boxes and circles with numbers 1, 2, and 3 highlight the email address field, the password field, and the 'NEXT' button, respectively.

Android Email Setup for BTES

3. Select IMAP or POP3 (IMAP will sync your mailbox across multiple devices and POP will not)

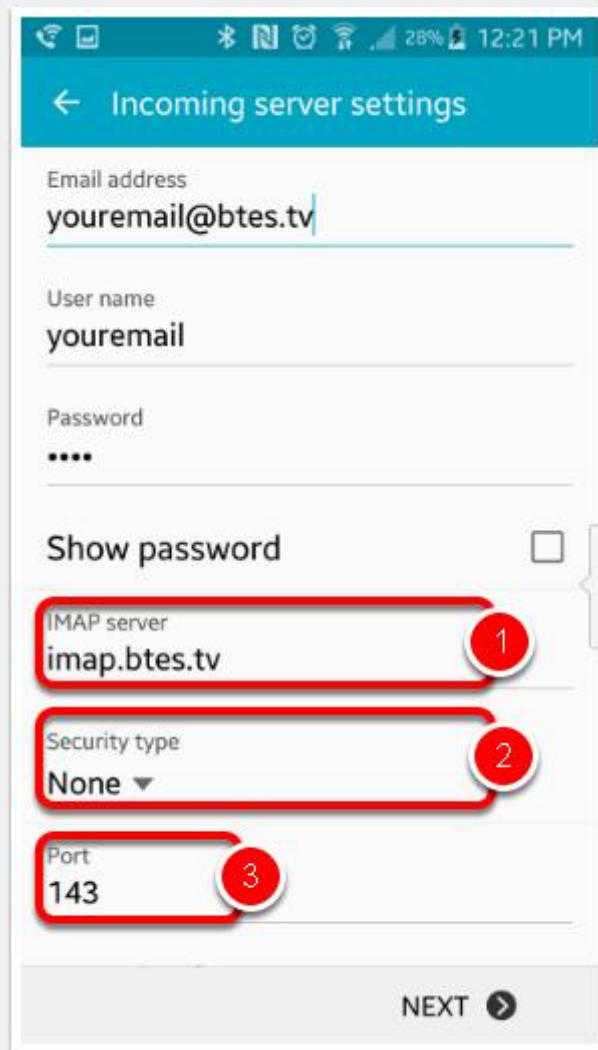
IMAP is recommended but either will work



Android Email Setup for BTES

4a. Change IMAP Server to mail.btes.tv

1. imap.btes.tv and pop3.btes.tv will not work, must change to mail.btes.tv
2. Tap "Security Type" and change from none to SSL (Accept all certificates)
3. Port number will change to 993 after changing security type (or 995 if using pop3), this is correct



Android Email Setup for BTES

4b. Incoming Server Settings (corrected)

After changing the settings above your screen should look like this, tap "Next"

The screenshot displays the 'Incoming server settings' configuration screen. At the top, there is a blue header with a back arrow and the title 'Incoming server settings'. Below the header, the following fields are visible:

- Email address:** youremail@btes.tv
- User name:** youremail
- Password:** masked with four dots
- Show password:** checkbox (unchecked)
- IMAP server:** mail.btes.tv
- Security type:** SSL (Accept all certificates) with a dropdown arrow
- Port:** 993

At the bottom right of the screen, there is a button labeled 'NEXT' with a right-pointing arrow, which is highlighted by a red rectangular box.

Android Email Setup for BTES

5a. Change SMTP Server to mail.btes.tv

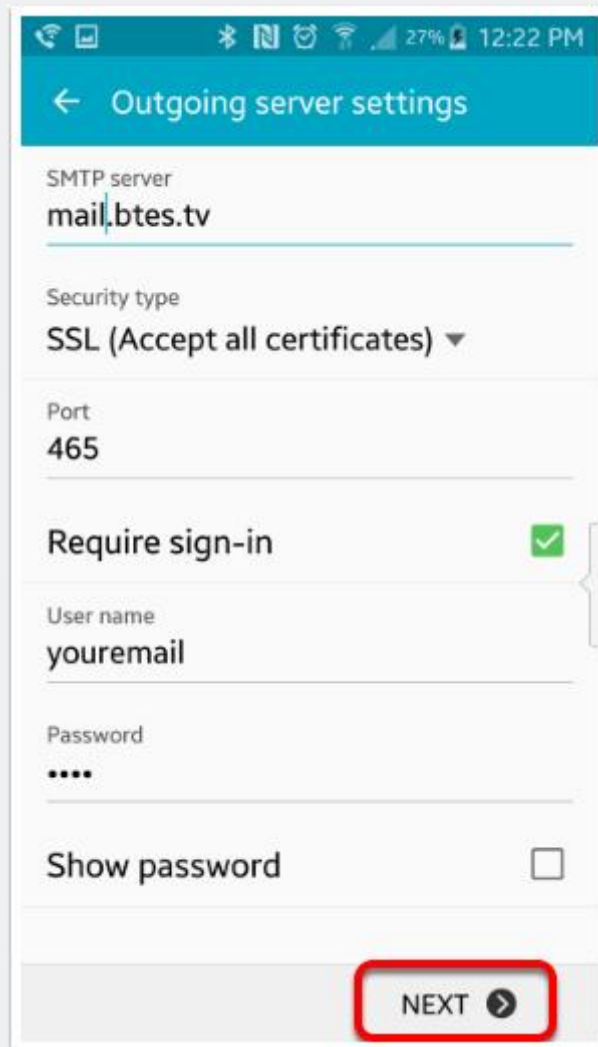
1. smtp.btes.tv will not work, must change to mail.btes.tv
2. Tap "Security Type" and change from none to SSL (Accept all certificates)
3. Port number will change to 465 after changing security type, this is correct



Android Email Setup for BTES

5b. Outgoing Server Settings (corrected)

After changing the settings above your screen should look like this, tap "Next"



The screenshot shows the 'Outgoing server settings' screen on an Android device. The status bar at the top indicates 27% battery and 12:22 PM. The screen title is 'Outgoing server settings'. The settings are as follows:

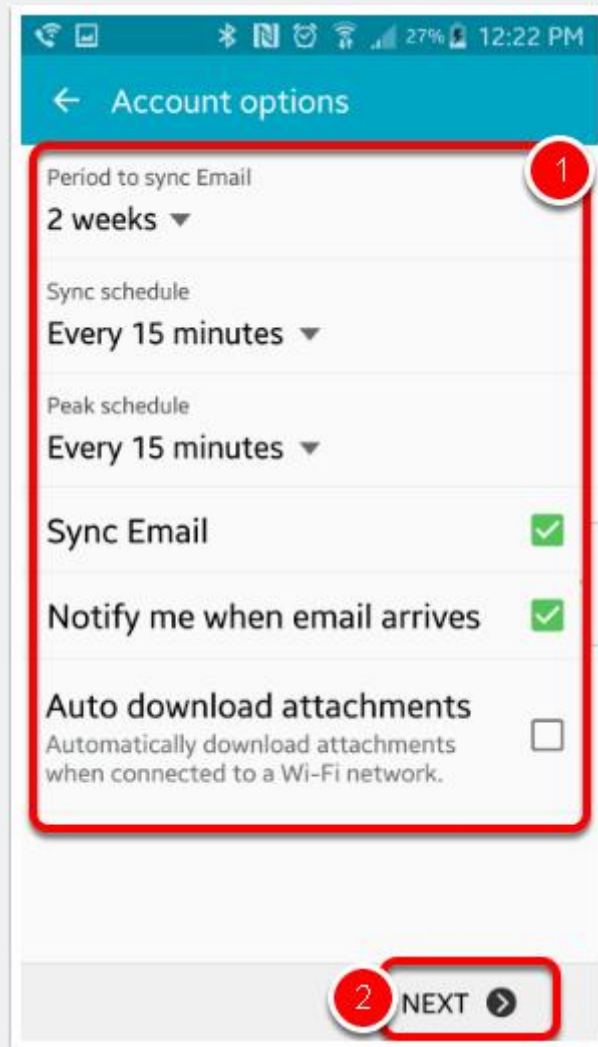
- SMTP server: mail.bttes.tv
- Security type: SSL (Accept all certificates) ▼
- Port: 465
- Require sign-in:
- User name: youremail
- Password: ••••
- Show password:

A red box highlights the 'NEXT' button with a right-pointing arrow at the bottom right of the screen.

Android Email Setup for BTES

6. Account Options Screen

1. These are the default settings, you can change these however you like. For this step we will take the default settings 2. Tap "Next"



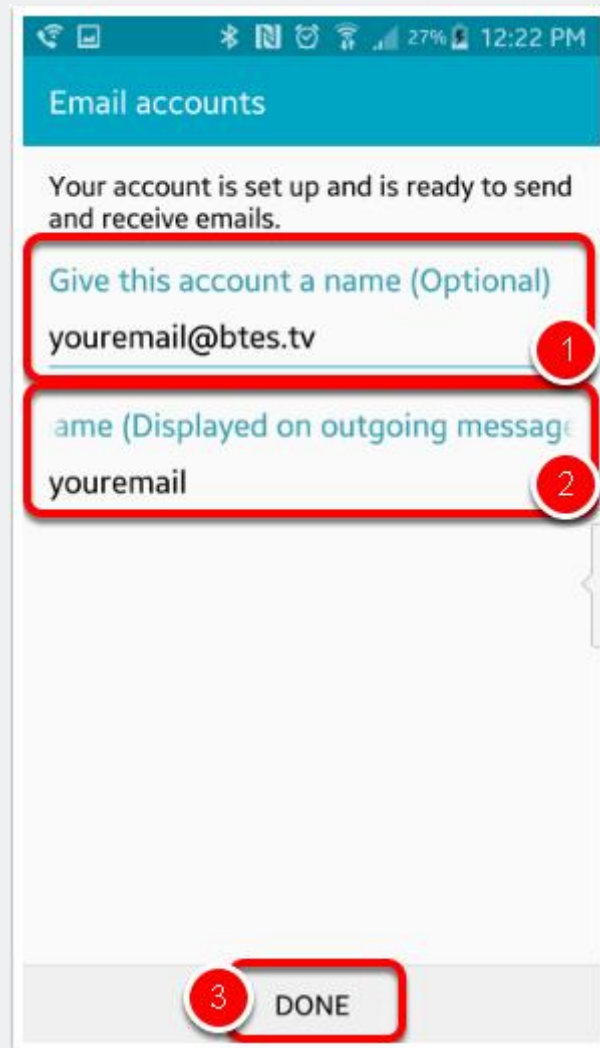
Android Email Setup for BTES

7. If all settings are correct this screen will load

1. Account Nickname: You can put whatever you like here (default is your email address but you can change it to anything, only you will see this)
2. Your Name: (Default is email address but you can change to whatever you like, the recipient will see this as the sender name)
3. Tap "Done"

After selecting "Done" you will get a popup saying "Processing". If Processing fails here be sure to double check all steps to this point and that all settings are correct, also make sure your device is connected to the internet and connection is working

Android Email Setup for BTES



8. Your inbox will load next and should look similar to this. MDaemon is our mail server and you will have a welcome message the first time you log in.

You may receive automated emails from the mail server (MDaemon) from time to time such as when your mailbox is running out of storage We will never ask for your email

Android Email Setup for BTES

and password or to update your personal information through email! If you have any doubt about the authenticity of the email always call Tech Support at 423-793-5555.

